

HEARTWAP Activities, Costs, and Requirements

Activity	Maximum Cost	Q.C Required	Work Permit Required	Tenant/LL Agreement
1. Clean/tune/evaluate				
Owner Occupied	\$100 Nat or LP Gas \$200 Cond. Gas Boiler \$125 Oil	10%	Non Dealer of Record Only	No
Tenant Occupied	\$100 Nat or LP Gas \$200 Cond. Gas Boiler \$125 Oil	10%	Non Dealer of Record Only	No
Chimney Cleaning	\$ 150	10%	Yes	No
2. Heating System Repairs	\$600 maximum per program year *			
Non-emergency	<\$400	10%	Yes	No
Non-emergency	>\$400	100%	Yes	Yes
Emergency	<\$400	10%	Yes+	No
Emergency	>\$400	100%	Yes+	No, but try
3. Tank Replacement, including New Oil Line	\$1,700 maximum \$2,000 maximum	100% 100%	Yes Yes	Yes Yes
4. Oil Line Replacement	\$300 maximum	100%	Yes	Yes
5. Burner Replacement				
Non-emergency	\$400	100%	Yes	Yes
Emergency	\$400	100%	Yes	Yes, if Possible
6. System Replacement				
Owner Occupied	\$2,500 Warm Air \$4,200 Warm Air** \$2,750 Hot Water \$4,700 Hot Water* \$3,000 Steam \$5,200 Steam**	100%	Yes	No
Tenant/ Owner Eligible	\$2,500 Warm Air \$4,200 Warm Air** \$2,750 Hot Water \$4,700 Hot Water** \$3,000 Steam \$5,200 Steam**	100%	Yes	Yes
Tenant Eligible/Owner not eligible	\$ 1000	100%	Yes	Yes
7. Retrofit Measures	\$500 (waiver possible)	100%	Yes	Yes

* Waiver available in certain circumstances: see Repair Guidance

** For clients who live in an area serviced by a Municipally-Owned utility.

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8. Space Heaters				
Existing unit				
Cleaning	\$100	10%	Non Dealer of Record Only	No
Non-emergency repair	\$600	<\$400: 10%; >\$400: 100%	Yes	No
Emergency repair	\$600	<\$400: 10%; >\$400: 100%	Yes+	No
Replacements				
Owner occupied and eligible	\$2,500	100%	Yes	No
Tenant/Owner eligible	\$2,500	100%	Yes	Yes
Tenant eligible/Owner not;	\$1,000	100%	Yes	Yes
Gas on gas stoves	\$300	100%	Yes	Yes
7. Asbestos Abatement				
Owner Occupied	\$1,600	100%	Yes	No
Tenant and Owner Eligible	\$1,600	100%	Yes	Yes
Tenant Eligible/ Owner Not	50% of total Maximum \$800	100%	Yes	Yes

NOTE: + please see definition of “Retroactive Service” in Part 1 of this Guidance.

NOTE: All HEARTWAP jobs with cumulative annual expenditures of \$1,000 or greater require Proof of Ownership.